



## Cambridge City Council West Central Area Committee

**Date:** Thursday, 20 September 2018

**Time:** 7.00 pm

**Venue:** Meeting Room - Wesley Methodist Church, Christ's Pieces, CB1 1LG

**Contact:** [democratic.services@cambridge.gov.uk](mailto:democratic.services@cambridge.gov.uk), tel:01223 457000

### Agenda

- 1 Welcome, Introduction and Apologies for Absence
- 2 Declarations of Interest
- 3 Minutes (Pages 3 - 12)
- 4 Matters and Actions Arising From the Minutes (Pages 13 - 16)

### Items for Discussion

- 5 Open Forum
- 6 Greenways Project Update  
An update on the upcoming consultation for the Comberton Greenway project proposals.

A Greenway is a high-quality, direct and continuous route connecting Cambridgeshire Villages with the city. Greenways offer an opportunity for environmental enhancements and aim to encourage people to use their cars less and travel more sustainably, using forms of transport such as walking and cycling.

Simon Manville (Greenways Project Manager)

### Items for Decision

- 7 Environmental Report (Pages 17 - 42)

**West Central Area Committee Members:** Nethsingha (Chair), Payne (Vice-Chair), Bick, Cantrill, Gehring, Gillespie, Hipkin, Holt, Martinelli, Harrison, Nethsingha and Richards

## Information for the public

The public may record (e.g. film, audio, tweet, blog) meetings which are open to the public. For details go to:

[www.cambridge.gov.uk/have-your-say-at-committee-meetings](http://www.cambridge.gov.uk/have-your-say-at-committee-meetings)

For full information about committee meetings, committee reports, councillors and the democratic process:

- Website: <http://democracy.cambridge.gov.uk>
- Email: [democratic.services@cambridge.gov.uk](mailto:democratic.services@cambridge.gov.uk)
- Phone: 01223 457000

## WEST CENTRAL AREA COMMITTEE

5 July 2018  
7.05 - 9.35 pm

### Present

**Area Committee Members:** Councillors Nethsingha (Chair), Holt (Vice-Chair), Bick, Cantrill, Gehring, Martinelli, Payne, Harrison and Richards

### Officers:

Head of Property Services: Dave Prinsep

Public Realm & Project Delivery Team Leader: John Richards

Anti-Social Behaviour Officer: Sarah Steggles

Committee Manager: James Goddard

### Other Officers in Attendance:

Police Inspector: Paul Rogerson

Police Sergeant: Kevin Mišík

<b>FOR THE INFORMATION OF THE COUNCIL</b>
---

### 18/9/WAC Election of Chair and Vice Chair - WCAC

The Committee Manager took the Chair whilst the West/Central Area Committee elected a Chair.

Councillor Cantrill proposed, and Councillor Bick seconded, the nomination of Councillor Nethsingha as Chair.

**Resolved (by 6 votes to 0)** that Councillor Nethsingha be Chair for the ensuing year.

Councillor Nethsingha assumed the Chair from the Committee Manager at this point.

Councillor Bick proposed, and Councillor Cantrill seconded, the nomination of Councillor Payne as Vice Chair.

**Resolved (by 5 votes to 0)** that Councillor Payne be Vice Chair for the ensuing year.

**18/10/WAC Welcome, Introduction and Apologies for Absence**

Apologies were received from Councillor Hipkin.

**18/11/WAC Declarations of Interest**

Name	Item	Interest
Councillor Cantrill	18/16/WAC	Personal: Wintercomfort Trustee since 2006.

**18/12/WAC Minutes**

The minutes of the meeting held on 8 March 2018 were approved as a correct record and signed by the Chair subject to the following amendment to *18/5/WAC Open Forum*: 6. Mr Martinelli Montinelli raised concern about lighting on Parker's Piece, particularly the 'Reality Checkpoint' central crossing."

Councillor Scutt referred to the location of streets discussion in *18/6/WAC Environmental Report – WCAC*. Mitcham's Corner was located in Castle Ward according to County Council Ward boundaries.

Councillor Scutt referred to *17/37/WAC Open Forum*. She had advised the local resident who was responsible for the Carisbrooke Road Local Highway Improvement (LHI) bid for double yellow lines.

**18/13/WAC Matters and Actions Arising From the Minutes**

ACTION	PROGRESS
Member of public raised concern about unsuitable site for the location of containers at Canoe Club.	Councillor Cantrill reported there were still on-going concerns about Canoe Club containers as they still needed "beautifying". The issue would be brought back to WCAC in future if required.
Councillor Nethsingha to ask Wendy Young if the Lammas Land bins are temporary; and if so, when would they be removed? Or, if they are permanent, will they be fixed properly into the ground?	Councillor Nethsingha to liaise with Anthony French (Assets Team) regarding Lammas Land bins.

<p>Request a report from the Police &amp; Crime Commissioner (PCC), plus officer in attendance at next WCAC if possible, regarding:</p> <ol style="list-style-type: none"> <li>The impact of the review on numbers of Police Officers in Cambridgeshire, with particular regard to the City of Cambridge.</li> <li>Request more information from the PCC and the City Council regarding the Community Safety Accreditation Scheme: <ul style="list-style-type: none"> <li>Scheme details.</li> <li>Consultees and consultation process.</li> <li>Who has/will be given powers and how can they be identified eg uniform?</li> </ul> </li> </ol>	<p><b>Action Point: Councillor Nethsingha to send Mr Taylor information she received from Officers regarding the Community Safety Accreditation Scheme. Also to publish any details if found supplementary to those already published on committee action sheet listed in 05/07/18 agenda.</b></p>
<p>To seek information about Local Highway Improvement:</p> <ul style="list-style-type: none"> <li>Funding / decision making criteria.</li> <li>If Panel meetings could be held in public.</li> <li>If Panel role could be taken over by Cambridge City Joint Area Committee in future.</li> </ul>	<p>Councillor Nethsingha was informed by the County Council that Panel meetings would not be held in public as other Panels (elsewhere) were not.</p> <p>Councillor Nethsingha to pursue if Panel role could be taken over by Cambridge City Joint Area Committee in future so discussions could be held in public.</p>
<p>Councillor Harrison to follow up pothole issues raised by member of public. Areas affected are Honey Hill/St Peter's Street and Bridge Street.</p>	<p>WCAC noted potholes were a general issue across the city.</p> <p>Councillor Harrison reported the Honey Hill et al issue through the County Council's on-line system and confirmed the issue was now closed on the system.</p> <p>Councillor Scutt asked for WCAC minutes to reflect the Committee's thanks to two officers who were leaving the County Council pothole</p>

	team: Evan Laughlin and Graham Armstrong.
--	---

**6a Histon Road Recreation Ground Football Area**

The Committee noted a Record of Officer Delegated decision taken after consultation with the Chair, Vice Chair and Spokesperson of West/Central Area Committee.

**Action Point: Councillor Payne to seek clarification on behalf of Mrs Rundblad that Histon Road Recreation Ground Football Area project does not impact on local meadow.**

**18/14/WAC Policing and Safer Neighbourhoods**

The Committee received a report from Sergeant Mišík regarding policing and safer neighbourhoods trends.

The report outlined actions taken since the last reporting period. The current emerging issues/neighbourhood trends for each ward were also highlighted (see report for full details). Previous priorities and engagement activity noted in the report were:

- i. Brunswick, Maid's Causeway and Midsummer Common drug issues.
- ii. Road safety such as: Cycling down Burleigh Street, Fitzroy Street, Trinity Street and Sydney Street during the day time when cycling prohibited [and] Anti-social driving.
- iii. Other acquisitive crime including cycle theft.

Inspector Rogerson and Sergeant Mišík said the following in response to Members' questions:

- i. Recommendations for issues to address were not set out in the Officer's report. Instead the Police would attend Area Committees to listen to local concerns that needed to be followed up.
- ii. Police priorities for action were set by the Home Office, Police & Crime Commissioner plus crime trends (ie rising crime types). These priorities could be included in future reports to Area Committees.
- iii. Drug dealers had a wide range of tactics they used to operate. For example, "cuckooing" where drug dealers operated out of vulnerable people's houses. The Police had a range of tactics to address these.
- iv. Drug dealers travelled out of London to operate in areas such as Cambridge where there was a demand.
- v. Success in one area led to gangs moving on rather than stopping.
- vi. Help was available for homeless people if they wished to accept it.

- vii. A majority of people begging in Cambridge did so to fund drug habits, not because they were homeless. People giving cash to beggars gave them resources to buy drugs which attracted dealers.
- viii. The Police were working with partner agencies to address homelessness. It would take a joined up approach to address issues.
- ix. It was hard to tackle begging without a change to current legislation as the legislation did not provide an effective deterrent.

The Committee discussed the following policing issues:

- i. Drug dealing, drug use and associated anti-social behaviour affecting the city centre.
- ii. Policing of green spaces such as Lammas Land eg to address petty drug dealing.
- iii. Begging and associated anti-social behaviour affecting the city centre.

Members of the public raised the following issues:

- i. Homelessness and begging were separate issues.
- ii. People often begged to obtain money for drugs.
- iii. Begging was an issue that needed to be addressed.
- iv. People had reasons for substance and alcohol abuse.

Members of the public asked a number of questions, as set out below.

- 1. Ms Rossier-Smith raised the following issues:
  - i. Expressed concern about begging in the city and how it was used to fund drug habits.
  - ii. Suggested the area around Burleigh Street and Adam & Eve Street were particularly affected. Queried if CCTV could be installed to address this.
  - iii. Queried how beggars/drug dealers could be reported to the Police.
  - iv. Queried how many beggars had been prosecuted.

Sergeant Mišík answered:

- The Police could be contacted via on-line reporting (and web chat) or ringing #101. The Police could be asked for an email on which to upload pictures.

Councillor Nethsingha said Ward Councillors could follow up non-urgent matters with the Police on Residents' behalf.

- There were insufficient police officers to set up a dedicated anti-begging team. Reported crimes would be allocated to officers on duty and added to statistics to prioritise further work.
  - The Police had to make daily decisions on which priorities to respond to. IE which crimes needed a response. Information reported was used as intelligence information to plan operations.
2. Mr Taylor asked for information on how the Probation Service managed offenders with suspended sentences. He asked if WCAC were satisfied with the level of service from the Probation Service.

Inspector Rogerson offered to liaise with Mr Taylor outside of the meeting.

**Action Point: Inspector Rogerson undertook to pass Mr Taylor's comments onto the Community Safety Partnership.**

The following priorities were unanimously **agreed (nem con)**:

- i. Drug dealing, associated begging and anti-social behaviour.
- ii. Dangerous driving by coaches on Queen's Road at key times on Saturdays

### **18/15/WAC Open Forum**

Members of the public asked a number of questions, as set out below.

1. Mr Carpen submitted a written question asking for an update on the Hobson Street cinema.

**Action Point: Councillor Bick to update Mr Carpen on the Hobson Street cinema.**

2. Ms Nicolson: 16/0558/COND26 relates to the visitor cycle parking for the newly rebuilt/refurbished University Arms Hotel. The cycle parking installed did not meet this condition at all but a decision was due on it last month. What was the outcome?

**Action Point: Councillor Nethsingha to follow up Ms Nicolson's query about visitor cycle parking for the newly rebuilt/refurbished University Arms Hotel with City Council Senior Planner reviewing the application.**



3. Ms Nicolson: Toads, frogs and other small creatures can get stuck down cattle grids across the city. Is there a possibility the council could retrofit small ramps so that they can escape?

Councillor Nethsingha referred to the City Council Nature Conservation Projects Officer's response: The majority of cattle grids are on statutory footpaths and cycleway across our open spaces and are therefore the responsibility of the County Council. They should be contacted via <https://www.cambridgeshire.gov.uk/residents/travel-roads-and-parking/roads-and-pathways/roadworks-and-faults/>

Councillor Cantrill said that cattle grids were fitted with ramps 8-9 years ago, but they may now need maintenance or replacement.

Councillor Nethsingha said Lammas Land cattle grids were being reviewed now to ensure ramps were in place or needed replacing.

### **18/16/WAC City Centre Rough Sleeping**

The Committee received a report from Councillors Bick and Harrison regarding City Centre rough sleeping.

The Committee made the following comments in response to the report:

- i. There was a need to persuade members of the public to give money to Street Aid (charity) as an alternative to giving money to beggars. This unintentionally funded drug dealing rather than helped homeless people.
- ii. Generally expressed support for the Cambridge Charter to re-invigorate stakeholders and the public to work in a more co-ordinated way to address issues. Some councillors expressed concern that pursuing a charter may put bureaucracy in the way of taking action.
- iii. Rough sleeping was a particular issue for the West/Central area of Cambridge. Queried who to alert about rough sleepers.
- iv. Rough sleeping was not always caused by a lack of housing. Some individuals were choosing not to use the shelters available. How do we help individuals to make good choices?
- v. The number of homeless people was rising as a result of Central Government policies such as austerity. It was difficult for people to claim benefits or help eg Universal Credit required a bank account (which people may not have due to no fixed abode).

In response to the report a member of the public said there was a need to educate tourists not to give money to beggars. Suggested putting information in hotels.

The Head of Housing made the following comments in response to the report:

- i. There was a need to promote Street Aid.
- ii. The first contactless terminal for people to donate money to Street Aid was in place at the Tourist Information Centre. More would be rolled out in future in other locations.
- iii. A Street Aid Co-ordinator was now in place.
- iv. A successful bid had been made for Central Government funding so the City Council could support the Police with out of hours services.
- v. Housing First was slow to get up and running. The City Council was in discussion with Central Government to expand the programme.
- vi. The Council was undertaking work to address homelessness eg outreach work.
- vii. There was a need to review outreach services to see if they were still needed and/or fit for purpose. This was complicated when the council worked with delivery partners.
- viii. Peer mentoring schemes were hard to set up and resource intensive, so not currently supported.
- ix. Aside from substance addiction, the biggest problem in Cambridge was the flow into street counts ie number of rough sleepers. It was difficult to calculate this figure as the number of rough sleepers varied frequently.

**Action Point: Follow up report to be added to agenda for future WCAC to review how recommendations were being taken forward from July report.**

### **18/17/WAC EIP Briefing Note**

Councillor Smith (Executive Councillor for Streets and Open Spaces) was unable to attend 5 July West Central Area Committee as she had another council commitment which she could not cancel. Councillor Smith would have been willing to attend if not for her other commitment.

The Committee received a report from the Public Realm & Project Delivery Team Leader.

WCAC welcomed the progress of projects in Appendix B.

There was a brief discussion of the Parker's Piece lighting scheme. The Public Realm & Project Delivery Team Leader said that for practical reasons the

lighting work was planned to take place in conjunction with s106 funded improvements to selective grass edges to paths across the Piece. However, this had become delayed by an opportunity to accommodate further path improvement work in conjunction with the County Council and, given the regular programme of events on the open space, was not now expected to take place until 2019. The Public Realm & Project Delivery Team Leader would investigate whether the lighting work could be brought forward to take place in advance of the other improvements planned.

The Chair expressed frustration that Area Committees appeared to be discouraged from bringing forward new projects, when funding was available, as 'old' ones had not yet been completed as there were insufficient resources to deliver them.

As Councillor Smith was unable to attend the WCAC meeting Councillor Nethsingha said she would request a specific meeting with the Executive Councillor to discuss EIP in general, plus the possibility of adding the Lammas Land Fountain to the program.

This was agreed **nem con**.

**Action Point: Councillor Nethsingha to seek specific meeting with Executive Councillor for Streets and Open Spaces to discuss EIP in general, plus the possibility of adding Lammas Land Fountain to the program.**

The meeting ended at 9.35 pm

**CHAIR**

This page is intentionally left blank

# COMMITTEE ACTION SHEET Agenda Item 4

<b>Committee</b>	<b>West/Central Area Committee</b>
<b>Date</b>	<b>05/07/18</b>
<b>Circulated on</b>	<b>09/07/18</b>
<b>Updated</b>	<b>15/08/18</b>

<b>ACTION</b>	<b>LEAD OFFICER/MEMBER</b>	<b>TIMESCALE</b>	<b>PROGRESS</b>
<u>Matters Arising</u>  Councillor Nethsingha to send Mr Taylor information she received from Officers regarding the Community Safety Accreditation Scheme. Also to publish any details if found supplementary to those already published on committee action sheet listed in 05/07/18 agenda.	Councillor Nethsingha	20/09/18	
<u>Matters Arising</u>  Councillor Nethsingha to ask Wendy Young if the Lammas Land bins are temporary; and if so, when would they be removed? Or, if they are permanent, will they be fixed properly into the ground?	Councillor Nethsingha	Feedback at 20/09/18 WCAC	Councillor Nethsingha to liaise with Anthony French (Assets Team) regarding Lammas Land bins.
<u>Histon Road Recreation Ground Football Area</u>  Councillor Payne to	Councillor Payne	Feedback at	Officers initially suggest

seek clarification on behalf of Mrs Rundblad that Histon Road Recreation Ground Football Area project does not impact on local meadow.		20/09/18 WCAC	there is no impact.  13/8/18 Officers have now confirmed that the football ground refurbishment will be in the area of the existing football ground, so there should be no impact on the proposed wild flower meadow.
<u>Policing and Safer Neighbourhoods</u>  Mr Taylor asked for information on how the Probation Service managed offenders with suspended sentences. Inspector Rogerson undertook to pass Mr Taylor's comments onto the Community Safety Partnership.	Inspector Rogerson	20/09/18	This would be discussed at the next CSP meeting, scheduled for 17 October
<u>Open Forum</u>  Councillor Bick to update Mr Carpen on the Hobson Street cinema.	Councillor Bick	Feedback at next WCAC 20/09/18	No further information is available on this matter.
<u>Open Forum</u>  Councillor Nethsingha to follow up Ms Nicolson's query about visitor cycle parking for the newly rebuilt/refurbished University Arms Hotel with City Council Senior	Councillor Nethsingha	Feedback at next WCAC 20/09/18	

Planner reviewing the application.			
<u>City Centre Rough Sleeping</u>  Follow up report to be added to agenda for future WCAC to review how recommendations were being taken forward from July report.	Councillors Bick and Harrison	20/09/18	20 September WCAC was initially suggested. 29 November WCAC now proposed.
<u>EIP Briefing Note</u>  Councillor Nethsingha to seek specific meeting with Executive Councillor for Streets and Open Spaces to discuss EIP in general, plus the possibility of adding Lammas Land Fountain to the program.	Councillor Nethsingha	20/09/18	Councillor Smith was unable to attend 05/07/18 as she had another councillor commitment which she could not cancel. Councillor Smith would have been willing to attend if not for her other commitment.  Councillor Smith has been in touch with the Chair about a meeting. September has been suggested.

This page is intentionally left blank



# Environmental Report



## Cambridge West/Central Area February 2018 to July 2018

## Contents

1. Introduction .....	3
2. Target setting and recommendations.....	3
3. Routine activity.....	4
4. Specific issues and actions .....	5
5. Environmental Data .....	6
Private Realm [West Central Area] .....	6
Public Realm Data .....	8
Public Realm Enforcement (West Area) .....	8
Dog Warden Service [West Area] .....	10
Operations cleansing data by ward [West Area] .....	<b>Error! Bookmark not defined.</b>
Waste and Recycling Data [City wide] .....	16
6. Environmental Community and Proactive Works .....	18
7. Environmental Volunteers .....	<b>Error! Bookmark not defined.</b>
8. Key contacts .....	22
Officers.....	22
Issues.....	23
9. Resources.....	24
10. Appendices .....	<b>Error! Bookmark not defined.</b>

# 1. Introduction

This report provides an overview of City Council Refuse and Environment and Streets and Open Spaces service activity relating to the geographical area served by the West Area Committee. The report identifies the reactive and proactive service actions undertaken in the previous year, including the requested priority targets and reports back on the recommended issues and associated actions to be targeted in the following period. It also includes key officer contacts for the reporting of waste and refuse and public realm issues.

## 2. Target setting and recommendations

All those at Committee have an opportunity to suggest issues that they would like to see tackled in the neighbourhood area during the upcoming period to help shape the activity to be undertaken within the public realm. Following suggestions that are received the relevant teams will consider the suggestions, and will prioritise work, responding reactively where appropriate and programming some work for the future. All suggested targets will be reported back on in the following period to update members and the public on the status of the issue. Recommendations will also be presented to the committee for consideration and to aid discussion.

### Recommendations

The following are suggestions for members on what action could be considered for priority within the West Area for the upcoming period.

#### Continuing priorities\*

Number	Priority details
1	Enforcement patrols in the City Centre to address issues of illegally deposited trade waste and littering. This priority has been included as a continuation to balance the high standard of trade waste management and litter patrols already existing in the West/Central area and to continue to build upon this work further.
2	Dog warden patrols to target irresponsible dog owners on Midsummer Common patrols are planned to focus on this area at key times and to gather intelligence / speak to dog owners about the issues in the area, dog fouling continues to be an issue in this area and officers recommend further works are done on the open space.

#### New priorities

Number	Priority details
3	Enforcement patrols to address abandoned vehicles in the Castle Ward.

Members are recommended to endorse the above recommendations or to make proposed amendments, and in doing so to consider the community intelligence questions below to help shape the public realm work.

---

\* Amendments to continuing priorities are shown in italics

### **Community intelligence questions**

1. What activities should be considered as part of ward blitzes?
2. What geographical locations would benefit from targeted work? (including public realm enforcement activity and clean-up work by the community payback)
3. What locations for new and replacement general waste, recycling and dog bins (in line with resources available) should be considered?
4. Where and when the dog warden service should patrol in order to target dog fouling?

### **3. Routine activity**

Streets and Open Spaces teams work closely with residents, community and campaign groups to keep Cambridge clean, green and safe. Street cleansing works to clear shop fronts and maintain all residential streets to a good standard of cleaning by sweeping them regularly. The team empties litterbins and dog bins across the city parks and open spaces, as well as removing graffiti and clearing needles and fly tipping.

The grounds maintenance team maintains all council housing and highway grass and shrub beds across the city, and carries out the maintenance of the city's cemeteries and crematoriums as well as the maintenance of all parks across the city. The City Rangers team provide a street-level, face-to-face contact point for people to raise any cleanliness and public safety issues that they might have concerning their neighbourhood.

The dog warden patrols within Cambridge to increase people's awareness of the requirement to clear up after their pets, as well as collecting stray dogs within the city and works alongside animal charities to deliver educational roadshows. Investigation of instances of environmental crime in public places across the city is carried out by the public realm enforcement team. As well as undertaking enforcement action where necessary, the team provide advice for residents and businesses on issues including fly tipping, litter, waste, illegal advertising, abandoned shopping trolleys, verge parking and abandoned, untaxed and nuisance vehicles.

## 4. Specific issues and actions

The following specific issues were identified for targeted action in the previous period. The following tables summarise the action undertaken and current situation, whether ongoing or completed, for each issue.

Priority 1	<b>Enforcement in the City Centre to address issues of illegally deposited trade waste and littering.</b>
Action Taken	<p>Numerous proactive patrols have been undertaken as well as reactive within the city. Numerous businesses have been dealt with by way of the issuing of fixed penalties for the offences of flytipping trade waste. There has also been fixed penalties issued to householders for flytipping offences of domestic waste within the city. This not only includes the areas of Fitzroy and Burleigh street but also the whole of the city centre WEST. To date 36 fixed penalties for flytipping have been issued this year. As well as flytipping offences 66 companies have been issued section 47 notices for breaching their duty of care in relation to management of their trade waste. To date 31 fixed penalty notices have been issued this year for breaches of their section 47 notice.</p> <p>Numerous proactive patrols have been undertaken by the city west team. To date from the start of the year 270 fixed penalties have been issued with 12 going to prosecution.</p> <p>Continuing working partnerships with the ASB team and other organisations in relation to the ongoing issues with street life within the city. This also includes issuing CPW's to Jordan's yard and the Halifax to undertake preventative measures to reduce the amount of street life related issues caused within their business property.</p> <p>Royal National Institute for the Blind, worked closely with the charity to highlight the issues partially sighted members of the general public have within the city, mainly in respect of street furniture and A boards. We have undertaken Blind walks with the charity and attended a seminar.</p> <p>We have been undertaking visits to business that have been breaching the new A board legislation with 3 having their Aboard seized, and to date 12 have been issued notices. One paid a fee to have then returned the others have been destroyed.</p>
Current Situation:	Ongoing
Priority 2	<b>Dog warden patrols to target irresponsible dog owners on Midsummer Common</b>
Action Taken	Patrols have been undertaken at the location as well as Jesus Green with no issues to report.
Current Situation:	Ongoing

## 5. Environmental Data

### Private Realm [West Central Area]

Period	Activity	Investigations	Informal Action / Written Warnings	Statutory Notices Served	Simple Cautions	Legal Proceedings
Aug 2017 to Jan 2018	Pest Control	62	N/A	N/A	N/A	N/A
Feb 2018 to Jul 2018		63				
Aug 2017 to Jan 2018	Noise Complaints	45	1	1	0	0
Feb 2018 to Jul 2018		64			0	0
Aug 2017 to Jan 2018	Refuse/ Waste Complaints	4	†	0	0	0
Feb 2018 to Jul 2018		1		0	0	0
Aug 2017 to Jan 2018	Other public health complaints‡	8		0	0	0
Feb 2018 to Jul 2018		3		0	0	0
Aug 2017 to Jan 2018	Private Sector housing standards	18		0	0	0
Feb 2018 to Jul 2018		29		0	0	0

† All complaints will generally have at least one such action

‡ Other public health complaints includes odour, smoke, bonfires, filthy and verminous

\*\* Where multiple complaints have been received from one person these have only be counted as one complaint

No. Details / Type of Noise Please note due to how we record details we cannot get an exact count for types of noise

Alarm  
 Alarm Noise  
 Audible Alarm  
 Banging  
 Banging and drilling.  
 Banging and loud music  
 Banging noise.  
 Barking dog  
 Building works  
 Fire alarm  
 Car alarm  
 Cars engine  
 Cockerel noise  
 Banging/stamping.  
 Banging  
 Construction noise  
 Demolition and construction work carried out on Sunday  
 Dry Noise  
 Dog barking  
 Dog barking  
 Dog barking  
 Dogs barking  
 Early morning deliveries  
 Extractor / chiller noise  
 Extractor fan  
 Fire alarm at property  
 Loud Voices  
 People Noise  
 Loud voices and door slamming.

Noisy Vehicle  
 Loud banging and loud voices  
 Loud Banging and Voices  
 Loud drilling construction works  
 Loud music  
 Loud music  
 loud music / delivery noise  
 loud music and banging  
 loud music and loud voices  
 loud music and voices  
 loud music loud voices and banging  
 Loud music.  
 loud noise  
 Loud Parties  
 Loud shouting and banging  
 Loud TV  
 loud voices  
 loud voices and banging  
 loud voices and dog barking  
 loud voices and shouting  
 Loud voices  
 noise from generator  
 noisy cooling unit  
 noisy generator  
 Residential Noise Complaints  
 screaming and shouting  
 shouting  
 shouting, loud voices and dog barking  
 Stomping, banging and loud voices  
 swearing and shouting  
 television noise

## Public Realm Data

### Public Realm Enforcement Castle/Market/Newnham

Period	Activity	Investigations	Written Warnings	Statutory Notices	Fixed Penalty Notices	Simple Cautions	Legal Proceedings
Aug 2017 to Jan 2018	Abandoned vehicles	29	N/A	N/A	0	0	0
Feb 2018 to July 2018		22			1	0	0
Aug 2017 to Jan 2018	Nuisance vehicles <sup>§</sup>	0	0	N/A	0	0	0
Feb 2018 to July 2018		0	0		0	0	0
Aug 2017 to Jan 2018	Derelict cycles	209	N/A	N/A	N/A	N/A	N/A
Feb 2018 to July 2018		313					
Aug 2017 to Jan 2018	Domestic waste	22	6	3	0	0	0
Feb 2018 to July 2018			0	0	5	0	0
Aug 2017 to Jan 2018	Trade waste	97	96	42	24	0	0
Feb 2018 to July 2018		65	32		27	0	1
Aug 2017 to Jan 2018	Litter	86	0	0	24	0	7
Feb 2018 to July 2018		250	0	0	243	0	18
Aug 2017 to Jan 2018	Illegal camping	9	N/A	7	N/A	0	0
Feb 2018 to July 2018		8		4		0	0
Aug 2017 to Jan 2018	Illegal advertising	1	1	NA	0	0	0
Feb 2018 to July 2018		5	0		4	0	0

<sup>§</sup> Nuisance vehicles includes vehicles displayed for sale or being repaired (other than in an emergency) on the public highway



## **Summary of Castle/Market/Newnham public realm enforcement data**

- 22 abandoned vehicles were investigated and two vehicles was found to be abandoned one was claimed by the owner, the remaining vehicle was destroyed.
- 313 derelict cycles were removed from across the whole area. 261 from Market area, 19 from Newnham and 33 from Castle
- There were 61 cases of domestic waste investigated, 3 warning letters were issued along with 20 fixed penalty notices.
- There were 75 inspections carried out in respect of trade waste issues, 24 warning letters were issued, in addition to 46 fixed penalty notices being issued.

## Dog Warden Service [West Area]

### Stray dogs

Period	Activity	Number of cases	Rehomed	Destroyed	Claimed	In Kennels	Comment
Aug 2017 to Jan 2018	Stray dogs	6	4	0	2	0	Four other stray dog call was received, but the dog was collected by their owner before the dog warden attended
Feb 2018 to Jul 2018		16	1	0	3	0	12 other stray dog calls was received, but the dog was collected by their owner before the dog warden attended

### Dog Control Orders (now replaced by Public Space Protection Orders)

Period	Activity	Investigations	Written Warnings	Statutory Notices	Fixed Penalty Notices	Simple Cautions	Legal Proceedings
Aug 2017 to Jan 2018	Dog control orders: Fouling	5	0	0		0	0
Feb 2018 to Jul 2018		5	0	0		0	0
Aug 2017 to Jan 2018	Dog control orders: Exclusion	0	0	0	0	0	0
Feb 2018 to Jul 2018		0	0	0	0	0	0
Aug 2017 to Jan 2018	Dog control orders: Leads	0	0	0	0	0	0
Feb to Jul 2017		0	0	0	0	0	0
Aug 2017 to Jan 2018	Other dog complaints**	1	0	0	0	0	0
Feb 2018 to Jul 2018		1	0	0	0	0	0

\*\* Includes issues such as barking, welfare, signage requests and educational advice as well as joint working with Environmental Health, RSPCA and Housing Associations'

## Operations cleansing data by ward (West Area) – February 2018 to July 2018

Activity	Period	Total number of incidents	Ward			Comments
			Castle	Newnham	Market	
Fly-tipping	Current period	69	16	9	44	
Offensive graffiti <sup>††</sup>	Current period	6	zero	Zero	6	
Detrimental graffiti <sup>††</sup>	Current period	133	9	3	121	
Needles	Current period	82 instances 550 needles in total	13 instances – 66 needles in total	4 instances – 79 needles in total	65 instances – 405 needles in total	

### Summary of cleansing data:

#### Fly tipping:

#### Castle:-

- 3 of the instances occurred in Castle Street.
- 3 of the instances occurred in Victoria Road.
- 

#### Newnham:-

- There were 9 instances & no themes or trends.

#### Market:-

- 12 of the instances occurred in February 2018.
- 5 of the instances occurred in Adam & Eve Street.
- There were no other themes or trends.

<sup>††</sup> Offensive graffiti includes but is not limited to that which contains swear words, reference to religion, racist, reference to a person / naming a person, drawings of human body parts, words of reference to human body parts and reference to sexual activity. The service aim is to remove this type of graffiti within 1 working day.

<sup>††</sup> Detrimental graffiti is graffiti that contains but is not limited to general tags, drawings not falling under the above criteria, and words not classified as offensive. The service aim is to remove this type of graffiti within 5 working days.

## **Offensive Graffiti:**

### **Market:-**

- Ref 67072 Pictures of human anatomy were removed from a wall to the rear of Regent Hotel in Regent Street in July 2018.
- Ref 66883 Pictures of human anatomy were removed from a wall to the rear of Regent Hotel in Regent Street in June 2018.
- Ref 66851 Pictures of human anatomy were removed from a wall at Grand Arcade car park in Corn Exchange street in June 2018.
- Ref 66445 Pictures of human anatomy were removed from a wall on Sidney Street in June 2018.
- Ref 66331 Pictures of human anatomy were removed from a pedestrian control box on Fair Street in May 2018.
- Ref 65296 Pictures of human anatomy were removed from walls at Eden Street in April 2018.

## **Detremental Graffiti:**

### **Castle:-**

- Ref 67013 – Tagging was removed from a bridge at Garret Hostel Lane in June 2018.
- Ref 66710 Tagging was removed from St John's College wall on Bridge Street in June 2018.
- Ref 66079 – Tagging was removed from Jesus Green Kiosk in May 2018.
- Ref 66084 Tagging was removed from a wall of an arts gallery on Northampton Street in May 2018.
- Ref 66047 – Tagging was removed from a shop window in Bridge Street in May 2018.
- Ref 65021 Tagging was removed from bins & street signs in Northampton Street in March 2018.
- Ref 65009 & 65010 Tagging was removed from a wall in an alley at Shelley Row in March 2018.
- Ref 64976 tagging was removed from signs at a roundabout on Chesterton Road in March 2018.

### **Newnham:-**

- Ref 67107 – Tagging was removed from a wall at Grantchester Meadow's in July 2018.
- Ref 65079 Tagging was removed from a food kiosk at Fen Causeway in March 2018.
- Ref 65041 Symbols were removed from a church wall in Kings Parade in March 2018.

### **Market:-**

- Only 5 of the 121 instances occurred in July 2018.
- 4 of the instances of tagging were in Burleigh Street.
- 5 of the instances of tagging occurred in Christ's Lane.
- 6 of the instances occurred in Christ's Pieces path.
- 5 of the instances occurred in Eden Street.
- 9 of the instances occurred in Maids Causeway.
- 5 of the instances of tagging occurred in Milton's Walk.

- 6 of the instances occurred in Mud Lane.
- 4 of the instances occurred in Park Terrace.
- 4 of the instances occurred in Regent Street.
- 7 of the instances occurred in St Andrews Street.
- 9 of the instances occurred in Victoria Avenue.
- The above is the themes of instances & all other roads observed 1 or 2 occurrences.

#### **Needles:**

##### **Castle:-**

- Ref 64965 – 3 needles were removed from near an item of equipment at the recreation area at Histon Road in March 2018.
- Ref 64863 – 1 needle was removed from the car park to the rear of Babbage House at Castle Street in March 2018.
- Ref 65647 – 1 needle was removed from the pavement on Thompsons Lane in April 2018.
- Ref 66298 – 18 needles were removed from the rear of St Giles Church on Castle Street in May 2018.
- Ref 66756 – 1 needle was removed from the side of a shop on Bridge Street in June 2018.
- Ref 66733 – 1 needle was removed from the grounds of St Luke's church in June 2018.
- Ref 67486 – 1 needle was removed from the grounds at St Gile's church on Castle Street in July 2018.
- Ref 67471 – 2 needles were removed from the grounds of St Peter's church in Castle Street in July 2018.
- Ref 67432 – 10 needles were removed from the grounds of St Giles church in July 2018.
- Ref 67423 – 6 needles were removed from the grounds at St Gile's church in July 2018.
- Ref 67399 – 20 needles were removed from the rear of St Clements church in Bridge Street in July 2018.
- Ref 67224 – 1 needle was removed from the grounds of The Round church in Bridge Street in July 2018.

##### **Newnham:-**

- Ref 64608 – 7 needles were removed from the church grounds at St Edwards Passage in February 2018.
- Ref 64609 – 2 needles were removed from the church grounds at St Edwards Passage in February 2018 – separate to above log.
- Ref 64225 – 40 needles were removed from Hobson's Folly at Fen Causeway in February 2018.
- Ref 66163 – 30 needles were removed from the Mill Pond at Newnham Road in May 2018.

##### **Market:-**

- Ref 64561 – 1 needle was removed from the steps of the church at Downing Place in February 2018.
- Ref 64450 – 20 needles were removed from St Edwards church in Peas Hill in February 2018.
- Ref 64438 – 1 needle was removed from outside a property at King Street in February 2018.
- Ref 64409 – 2 needles were removed from St Michaels church in Trinity Street in February 2018.
- Ref 64305 – 15 needles were removed from outside a shop in Christ's Lane in February 2018.

- Ref 65170 – 1 needle was removed from the pavement at Malcolm Street in March 2018.
- Ref 65149 – 10 needles were removed from the rear of a property on Newmarket Road in March 2018.
- Ref 65126 – 5 needles were removed from the bin store of Bradmore Lane in March 2018.
- Ref 65104 – 3 needles were removed from a car park on Manor Street in March 2018.
- Ref 65054 – 10 needles were removed from the rear of a building at Paradise Street in March 2018.
- Ref 65031 – 1 needle was removed from near the bin area at Wellington Street in March 2018.
- Ref 65029 – 1 needle was removed from the rear of the Travelodge on Newmarket Road on March 2018.
- Ref 64994 – 1 needle was removed from the war memorial at Holy Trinity church in Sidney Street in March 2018.
- Ref 64985 – 8 needles were removed from a bike shed at Mill Lane in March 2018.
- Ref 64973 – 6 needles were removed from outside a shop in Green Street in March 2018.
- Ref 64972 – 10 needles were removed from the rear of the bus station on Drummer Street in March 2018.
- Ref 64983 – 18 needles were removed from the pathway between Rustat Road & Clifton Road in March 2018.
- Ref 64790 – 6 needles were removed from outside a property on Eden Street in March 2018.
- Ref 64752 – 10 needles were removed from the pathway on Regent Street in March 2018.
- Ref 65709 – 8 needles were removed from a shop doorway in Christ's Lane in April 2018.
- Ref 65669 – 1 needle was removed from the rear of the Travelodge in Newmarket Road in April 2018.
- Ref 65658 – 1 needle was removed from the grounds of the church in King Street in April 2018.
- Ref 65517 – 2 needles were removed from a shop doorway in Christ's Lane in April 2018.
- Ref 65472 – 30 needles were removed from in a bush in Adam & Eve Street in April 2018.
- Ref 65471 – 1 needle was removed from the pavement at Guildhall Place in April 2018.
- Ref 65399 – 1 needle was removed from outside a property in King Street in April 2018.
- Ref 65373 – 1 needle was removed outside a property in New Square in April 2018.
- Ref 65363 – 10 needles were removed from near two derelict properties in Severn Place in April 2018.
- Ref 66325 – 2 needles were removed from a grass verge in Paradise Street in May 2018.
- Ref 66320 – 5 needles were removed from the stairwell at Museum site in Corn Exchange Street in May 2018.
- Ref 66292 – 1 needle was removed from near a lamp post on New Square in May 2018.
- Ref 66162 – 1 needle was removed from a flower bed in Wellington Street in May 2018.
- Ref 66096 – 1 needle was removed from outside a shop in Fitzroy Street in May 2018.
- Ref 65946 – 24 needles were removed from the rear of the Optometrist's in Bradmore Lane in May 2018.
- Ref 66984 – 4 needles were removed from the rear of Jimmy's night shelter in Bradmore Street in June 2018.
- Ref 66822 – 1 needle was removed from a car park in Bradmore Street in June 2018.
- Ref 66752 – 1 needle was removed from a pavement on Bradmore Street in June 2018.
- Ref 66737 – 1 needle was removed from the grounds of St Luke's church in Victoria Street in June 2018.
- Ref 66719 – 1 needle was removed from the rear of a property in New Square in June 2018.
- Ref 66698 – 10 needles were removed from Jordan's Yard in June 2018.
- Ref 66697 – 2 needles were removed from the bowling green at Christ's Pieces in June 2018.

- Ref 66674 – 2 needles were removed from the grounds of Holy Trinity church in Market Street in June 2018.
- Ref 66584 – 5 needles were removed from outside a property in Park Terrace in June 2018.
- Ref 66563 – 1 needle was removed from Grafton West car park in June 2018.
- Ref 66509 – 1 needle was removed from the cycle path to the side of Newmarket Road Tesco's in June 2018.
- Ref 66451 – 2 needles were removed from the grounds of Epworth Court in King Street in June 2018.
- Ref 66443 – 2 needles were removed from under the foot bridge at Victoria Avenue in June 2018.
- Ref 66435 – 3 needles were removed from near the fire exit at Epworth Court in King Street in June 2016.
- Ref 66422 – 27 needles were removed from under Penny Ferry Bridge at Midsummer Common in June 2018.
- Ref 261617 – 2 needles were removed from the fire escape at Paradise Street.
- Ref 261458 – 22 needles were removed from the bowling green at Christ's Pieces in July 2018.
- Ref 67448 – 8 needles were removed from near the fire escape at St Andrews church at Downing Place in July 2018.
- Ref 261325 – 15 needles were removed from outside a shop in Market Street in July 2018.
- Ref 67429 – 5 needles were removed from the drain outside a shop in Christ's Lane in July 2018.
- Ref 261301 – 2 needles were removed from under cutter Ferry Bridge on Midsummer Common.
- Ref 261300 – 2 needles were removed from the rear of a shop at Paradise Street in July 2018.
- Ref 67379 – 3 needles were removed from the rear of the Travelodge at Newmarket Road in July 2018.
- Ref 261123 – 4 needles were removed from outside a property at Park Terrace in July 2018.
- Ref 67304 – 1 needle was removed from Walnut Tree Avenue end of Midsummer Common in July 2018.
- Ref 260955 – 35 needles were removed from the rear of a shop in Paradise Street in July 2018.
- Ref 260953 – 7 needles were removed from Christ's Pieces path in July 2018.
- Ref 67238 – 1 needle was removed from under a bench in the orchard at Auckland Road in July 2018.
- Ref 67148 – 1 needle was removed from the phone box in Burleigh Street in July 2018.
- Ref 67131 – 10 needles were removed from Midsummer Common Paths in July 2018.
- Ref 67032 – 1 needle was removed from a car park in Manor Street in July 2018.
-

## Environmental Data Report – Waste and Recycling 2018

This section includes information about the Waste Policy team's area of responsibility. The team has an Operational Plan that covers the work for the year. This work is generally not area based but it is hoped that the information contained is useful to residents and provides statistics to demonstrate activity and continuous improvement in areas of sustainable waste management.

Activity	Q1 Apr-Jun	Q2 Jul-Sep	Q3 Oct-Dec	Q4 Jan-Mar	Total for 2018	Comment/Notes that can be removed	Lead Officer
Recycling rate – dry recycling	56.31%						RWW
Recycling rate – composting	35.33%						RWW
Amount collected for disposal	43.69%						RWW
No of press releases issued	5						IO/VL
No of 2 <sup>nd</sup> blue bins delivered Cambridge						No data available	BL
No of 2 <sup>nd</sup> Green bins						No data available	BL
Number of 3 <sup>rd</sup> and 4 <sup>th</sup> green bins registered						No data available	BL
No. of bins changed from standard to small						No data available	BL
No of events attended	12						BL
No of people spoken to	855						RWW/BL
No of Kitchen Caddies given out at events	404					Excludes caddies given out via council receptions	BL
No of Recycling Champions (RC) at events	24						BL
No of new RC recruited	3						BL



Amount of rubbish/recycling collected at events (tonnes)	Birdwood CAD 480kg metal, Thorpe Way CAD 1100kg metal Cambourne CAD 780kg metal Arbury CAD 300kg metal						BL Housing officers
Amount of goods (clothes, books etc.) collected via the British Heart Foundation and college campaign.	N/A	N/A	N/A	N/A			EW
No of community/school visits to/ from Amey						Amey data	IO/VL

### Summary of Waste and Recycling Data

#### Events attended are:

23/04/2018	13:00-14:00	1 Hills Road Birchwood and Tiverton	Cambridge Assessment talk
28/04/2018	09:00-14:00	Estate Cherry Hinton Village	CAD
30/04/2018	14:00-15:00	Centre	Old Boys club talk
05/05/2018	09:00-13:00	Cottenham Village Green	Cottenham Fun Run
12/05/2018	09:00-14:00	Thorpe Way	CAD Metal matters campaign for
14/05/2018	13:00-15:00	Eddington School	students
19/05/2018	09:00-13:00	Cambourne HUB	Cambourne CAD
19/05/2018	09:00-17:00	Corn Exchange	EAT Cambridge
02/06/2018	10:00-15:00	Midsummer Common	Strawberry Fair
09/06/2018	10:00-16:00	Campkin Road, Arbury	Arbury Carnival
23/06/2018	13:00-17:00	Pye's Rec Chesterton	Chesterton Festival

## 6. Environmental Community and Proactive Works for the West/Central Area: February 2018 – July 2018

Streets and Open Spaces place a high level of emphasis on community engagement and involvement with local residents and community groups.

This section reports on the community and volunteer works, Community Payback work as well as proactive works undertaken between February 2018 and July 2018:

### Community Payback projects:

We have completed various projects and works with the support of Community Payback including; renewing the woodchip path at the paradise Nature Reserve, cutting back overgrown hedges obstructing pedestrian walkways at castle Row and various low level graffiti removal (examples below)



Overgrown hedge at Castle Row



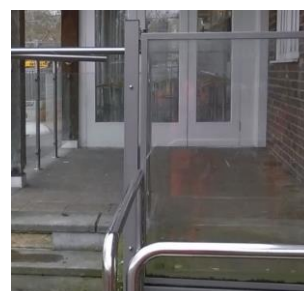
Gough Way cutback



Northampton Street graffiti



Parkers Piece pavilion



Parkside graffiti



Bins on Parkers Piece

### **Community Engagement:**

We organise various volunteer events with local students, organisations and businesses. These can include litter picks, bench renovation, painting railings as well as working alongside the Nature Reserves Area Ranger.



Students from the Cambridge Melchior College language school completing a regular litter pick on our open spaces

We held several litter picks as part of the 'Great Plastic Pick Up' campaign run by Keep Britain Tidy, on Parker's Piece and Midsummer Common as well as several litter picks with volunteers from the National Citizen Service.

### **Upcoming Community Engagement events**

We have several Volunteer Days organised for October including working with a group of 30 volunteers from a local solicitors where they will be in groups completing litter picking, painting railings and bench renovation near Jubilee Gardens.

### **Streets and Open Spaces Volunteers:**

We're looking for volunteers to make the streets of Cambridge even cleaner, tidier and more pleasant and to spread our motto 'A greener, cleaner city starts with you'. So whether you're already part of an existing local group and want some additional support or you're an individual who feels strongly about these issues, then get in touch to take part. Our volunteers work to improve their local streets by taking action to keep them clean, tidy and looking their best.

With the support of a dedicated council officer and our Open Spaces team you'll be able to:

- Recruit other local people to help you in a project
- Organise events locally to promote cleaner streets: litter picks, ward walks etc.
- Have access to and use specialist equipment for removing graffiti and litter
- Take part in large city wide events for volunteers
- Provide education to other members of the public
- Work with a variety of council departments and other agencies to solve problems that you find on your streets.
- Get involved with new volunteer roles/projects

As a volunteer you're free to suggest your own ideas and we will do our best to accommodate them. We don't expect you to give huge amounts of time to our projects, as a volunteer, we just hope you can commit some regular time each month to keep the project active and vibrant in the community

To sign up or find out more contact Rina Dunning [caterina.dunning@cambridge.gov.uk](mailto:caterina.dunning@cambridge.gov.uk) or 01223 458084.



## **Recycling Champions:**

Are you a passionate about recycling? Would you like to meet other people who are also keen to help to promote recycling, minimizing waste and sustainability? Do you enjoy working with the public? If yes, then why not become a recycling champion. Cambridge City Council and South Cambridge District Council are looking for volunteers to help spread the word about recycling within the community. You don't need any experience or previous knowledge, you just need to believe that recycling is important, be friendly and approachable and be willing to convey your enthusiasm about helping the environment to others. Full training will be provided.

Our volunteers do a variety of roles such as:

- Run stalls at various events in the city and south of Cambridge
- Do door knocking around flats, hand out leaflets
- Attend monthly recycling champions meetings
- Do talks to community groups and schools about recycling
- Write articles in newsletters and go on trips to visit various recycling sites to learn about waste management and recycling.

For more information about how to become a recycling champion please contact the Recycling Coordinator Birgitta Laurent at [birgitta.laurent@cambridge.gov.uk](mailto:birgitta.laurent@cambridge.gov.uk)

Or telephone 01223 458 240.

## **Streets and Open Spaces Volunteer Scheme:**

We're looking for volunteers to make the streets of Cambridge even cleaner, tidier and more pleasant and to spread our motto 'A greener, cleaner city starts with you'. So whether you're already part of an existing local group and want some additional support or you're an individual who feels strongly about these issues, then get in touch to take part. Our volunteers work to improve their local streets by taking action to keep them clean, tidy and looking their best.

With the support of a dedicated Area Ranger and our Open Spaces team you'll be able to:

- Recruit other local people to help you in a project
- Organise events locally to promote cleaner streets: litter picks, ward walks etc.
- Have access to and use specialist equipment for removing graffiti and litter
- Take part in large city wide events for volunteers
- Provide education to other members of the public
- Work with a variety of council departments and other agencies to solve problems that you find on your streets.
- Get involved with new volunteer roles/projects

As a volunteer you're free to suggest your own ideas and we will do our best to accommodate them. We don't expect you to give huge amounts of time to our projects, as a volunteer, we just hope you can commit some regular time each month to keep the project active and vibrant in the community

To sign up or find out more contact Rina Dunning [caterina.dunning@cambridge.gov.uk](mailto:caterina.dunning@cambridge.gov.uk)

or 01223 458084.

## Recycling Champions:

Are you a passionate about recycling? Would you like to meet other people who are also keen to help to promote recycling, minimizing waste and sustainability? Do you enjoy working with the public? If yes, then why not become a recycling champion. Cambridge City Council and South Cambridge District Council are looking for volunteers to help spread the word about recycling within the community. You don't need any experience or previous knowledge, you just need to believe that recycling is important, be friendly and approachable and be willing to convey your enthusiasm about helping the environment to others. Full training will be provided.

Our volunteers do a variety of roles such as:

- Run stalls at various events in the city and south of Cambridge
- Do door knocking around flats, hand out leaflets
- Attend monthly recycling champions meetings
- Do talks to community groups and schools about recycling
- Write articles in newsletters and go on trips to visit various recycling sites to learn about waste management and recycling.

For more information about how to become a recycling champion please contact the Recycling Coordinator Birgitta Laurent at [birgitta.laurent@cambridge.gov.uk](mailto:birgitta.laurent@cambridge.gov.uk)  
Or telephone 01223 458 240.

## Time Credits:

Volunteers who sign up to the Streets & open Spaces Volunteer Scheme are eligible to earn Time Credits. Every hour you volunteer you earn 1 time credit – which can be spent throughout the UK in places such as the cinema, gyms, swimming pools or music venues. Locally they can be spent at the Light Cinema, The Corn Exchange, adult education classes, CRC Beauty Salon and lots more. (Spend opportunities can be found on the Spice website: <http://www.justaddspice.org/get-involved/spend-time-credits>)

## Time Credit Volunteer summer Trip

As a thank you to Volunteers we organised a summer coach trip to Hunstanton which volunteers paid 4 x Time Credits each to attend (Funded by Spice Time Credits). It was a great day which everyone thoroughly enjoyed and we intend to organise more spend opportunities next year.

## 7. Key contacts

### Officers

Area	Contact	Telephone Number	Email
Environmental Health Manager	Yvonne O'Donnell	01223 457951	<a href="mailto:yvonne.odonnell@cambridge.gov.uk">yvonne.odonnell@cambridge.gov.uk</a>
Senior Operations Manager	Don Blair	01223 458575	<a href="mailto:Don.blair@cambridge.gov.uk">Don.blair@cambridge.gov.uk</a>
Operations Manager (Grounds Maintenance)	Paul Jones	01223 458215	<a href="mailto:Paul.Jones@cambridge.gov.uk">Paul.Jones@cambridge.gov.uk</a>
Community Engagement & Enforcement Manager	Wendy Young	01223 458578	<a href="mailto:wendy.young@cambridge.gov.uk">wendy.young@cambridge.gov.uk</a>
Ian Coley	City Rangers	01223 458282	<a href="mailto:cityrangers@cambridge.gov.uk">cityrangers@cambridge.gov.uk</a>
Public Realm Enforcement (West team):	Market and Newnham: Andy Hine and Steve Phillips	01223 458579 / 01223 457638	<a href="mailto:streetenforcement@cambridge.gov.uk">streetenforcement@cambridge.gov.uk</a>
Dog Warden	Samantha Dewing (Mon-Wed)	01223 457883	<a href="mailto:dogwarden@cambridge.gov.uk">dogwarden@cambridge.gov.uk</a>
Volunteer opportunities (Streets, Parks and Open Spaces)	Rina Dunning	01223 458084	<a href="mailto:Caterina.dunning@cambridge.gov.uk">Caterina.dunning@cambridge.gov.uk</a>
Recycling Co-ordinator	Birgitta Laurent	01223 458240	<a href="mailto:birgitta.laurent@cambridge.gov.uk">birgitta.laurent@cambridge.gov.uk</a>
Out of Hours	Emergency calls	0300 3038389	N/A

## Issues

Area	Contact	Telephone Number	Email
Dog fouling Litter Fly tipping (public land) Graffiti Needles Abandoned, untaxed and nuisance vehicles Illegal camping Bulky waste collections New blue, green and black bins Replacement blue, green and black bins Repairs to blue, black and green bins	Customer Service Centre	01223 458282	<a href="mailto:wasteandstreets@cambridge.gov.uk">wasteandstreets@cambridge.gov.uk</a>
Abandoned bicycles	Customer Service Centre	01223 458282	<a href="mailto:cityrangers@cambridge.gov.uk">cityrangers@cambridge.gov.uk</a>
Pest Control	Refuse and Environment	01223 457900	<a href="mailto:env.health@cambridge.gov.uk">env.health@cambridge.gov.uk</a>
Noise			
Stray and lost dogs	Customer Service Centre	01223 457900	<a href="mailto:dogwarden@cambridge.gov.uk">dogwarden@cambridge.gov.uk</a>

## 8. Resources

The following are suggestions that members of the West Area Committee and residents and businesses may wish to consider or request for the upcoming period:

Remaining bins stocks for the city have been reallocated across all wards to ensure that bins are installed where required.

### Recycling and general street litter bins

A small quantity of recycling and general street litter bins are available for each ward, as follows:

Ward	Bins used	Bins available for installation
Castle	9	1
Market	7	1
Newnham	2	1

We would like to receive suggestions for where bins should be installed on the street and will investigate the suitability of all suggested locations. We will also be undertaking a review of where bins are currently installed to see how they are used.

Installed bin sites:

Ward	Location	Installation Date	Comments
Castle	Storey's Way (pedestrian traffic lights – junction with Huntingdon Road)	March 2015	
Castle	Northampton Street (opposite Kettles Yard)	June 2017	
Castle	Howes Place (junction Huntingdon Road)	March 2015	
Castle	Carisbrooke Road – near Mayfield School	March 2015	
Castle	Carisbrooke Road (junction with Histon Road)	March 2015	
Castle	Warwick Road (near Windsor Road alleyway)	March 2015	
Castle	Carisbrooke Road (green triangle behind Mayfield School)	March 2016	
Castle	Histon Road (near to Gilbert Close)	January 2017	
Castle	All Souls Lane / Huntingdon Road	August 2017	
Market	Park Street (near car park)	July 2015	
Market	Park Street (near ADC theatre)	July 2015	
Market	King Street (near Pikes Walk)	August 2015	
Market	City Road (near Superdrug)	March 2016	
Market	Fitzroy Street (alleyway to side of Next)	March 2016	
Market	Sussex Street (in central area)	February 2016	
Market	East Road (outside the County Court)	May 2016	
Newnham	Coton footpath (junction with Wilberforce Road)	March 2015	
Newnham	Burrell's Walk (junction with Grange Road)	May 2015	



## Dog bin provision

A number of dog bins are available for each ward, as follows:

Ward	Bins used	Bins available for installation
Castle	1	1
Market	0	1
Newnham	2	1

We would like to receive suggestions for where bins should be installed on the parks and open spaces and will investigate the suitability of all suggested locations. We will also be undertaking a review of where bins are currently installed to see how they are used.

Installed bin sites:

Ward	Location	Installation Date	Comments
Newnham	Carisbrooke Road (near Histon Road junction)	March 2015	
Newnham	Gough Way (near to Penarth Place)	March 2015	
Castle	Carisbrooke Road (near Histon Road junction)	March 2015	

## Pocket ashtray distribution

Locations of where pocket ashtrays should be distributed from are welcomed by the Public Realm Enforcement team.

## Dog fouling signs

Small quantities of 'no dog fouling' signs are available for each ward, as follows:

Ward	Signs used	Signs available for installation
Castle	0	10
Market	0	10
Newnham	0	10



